

Even a free national Super Bowl ad may not pay off.

Keeping it local

estimated that more than half



The power of attraction

but not a full-time priority.

iii) 57%

Marketing and communications is not a full-time task.

said attracting new customers is very important ...

How are they advertising

to attract new customers in the last two years?

U.S.
31%
28%
24%
22%
21%
7%

Yet . . .

ofowners believe that it is important to attract new customers.

57%



National Super Bowl ads

may cost millions of dollars and get lots of hype, but they don't pay off for small businesses.

Most rely on local support, and while attracting new customers is important for small

businesses, marketing and communications is not their main focus. There's no magic formula

for the perfect advertising mix, but for these businesses, spending locally is most effective.

Businesses surveyed have I-99 full-time or part-time employees.

